



TERMS AND CONDITIONS

Payment Terms

Initial consultations are payable on the day for new clients. A deposit for further treatment may be requested on arrival of horses at Kinnerton Stud. This deposit will be deducted from the final invoice.

All invoices are to be settled in full before or on departure of the horse from Kinnerton Stud. Transfer of new clients to account terms is at our discretion.

Invoices are raised on the last day of the calendar month and payment is due by 15th day of the following month. If you are unable to settle your account by the due date please contact us as soon as possible to make alternative arrangements. Failure to pay within 28 days of the due date may result in transfer of the account to our debt collection agents, which will incur additional costs and interest that will be added to the outstanding balance.

Please make arrangements to settle the invoice prior to your horse's departure if being collected by a third party.

Estimates are given and are as accurate as possible. As each horse's requirements will differ, actual costs incurred may vary from any estimate given. If overpayment is made then a full refund will be made.

The charge for a Stud Package is made on the day of insemination or cover. Under the circumstances where multiple ultrasound examinations have been performed and the client then chooses to abandon that cycle an 'abandoned cycle' fee may be charged at our discretion up to the value of £100.00. If the mare is to be inseminated or covered on a later cycle in the same season then the 'abandoned cycle' fee will not be charged.

Payments can be made by BACS, cash, cheque, credit or debit card. Cheques should be made payable to Eden Equine Fertility Ltd. BACS payments should be made to Santander Sort Code 09-01-28, Account Number 93531525. Please use your invoice number as reference so payments can be correctly allocated.

Passports

It is a legal requirement for all horses to arrive at the stud with their passport. All horses born after 1st July 2009 should also be microchipped. We request that owners sign Section 9 of the passport before arrival. If Section 9 has not been signed and drugs are administered that require it to be signed then this may be done at our discretion.



Vaccinations

We strongly recommend that horses are vaccinated against Equine Influenza Virus, Tetanus and Herpes Virus before arrival at Kinnerton Stud.

Farrier

We require removal of hind shoes before mares arrive at Kinnerton Stud. The exception to this is horses that are on stabled livery and individual turnout. During a horse's stay they will receive routine trimming from the farrier as necessary. Please advise on admission if your horse has specific shoeing requirements. This will be charged to the owner.

Worming

During a horse's stay they will receive routine worming treatment as required and faeces samples taken if deemed necessary. This will be charged to the owner.

Feed Requirements

Eden Equine Fertility maintains the right to increase livery charges should a mare have additional specific feed requirements. This will be discussed on admission to Kinnerton Stud.

Veterinary

In the event that your horse requires veterinary attention not related to breeding services while at Kinnerton Stud this will be provided by the veterinary surgeons of Eden Equine Fertility or our supporting practice, Cheshire Equine Clinic. All costs are chargeable to the owner.

Eden Equine Fertility provides services relating to equine reproduction only. Clients must provide details of the veterinary practice their horse is registered with and who will provide them with 24 hour care once the horse leaves Kinnerton Stud.

Liability

Eden Equine Fertility cannot be held responsible and will not be liable for any damage to animal, owner or property whilst on the premises of Kinnerton Stud or under the care of our veterinary surgeons whilst working away from Kinnerton Stud. It is the responsibility of the owner to fully insure their horse and any property for accident, accidental damage or death to the correct value.

Semen

Owners are responsible for all fees relating to the Stallion including stud fees, collection fees, shipping costs and relevant paperwork.



Eden Equine Fertility will assist owners in the ordering of semen and communication with the Stud or Stallion Agency. It is the owner's responsibility to fully inform themselves of the terms and conditions of the breeding contract and to inform Eden Equine Fertility of any contract requirements that concern them, such as not-in-foal certificates.

Eden Equine Fertility accepts no responsibility for semen that fails to arrive or arrives in unsuitable condition, incorrectly labelled or with the incorrect paperwork. All chilled semen shipped from outside the UK must be accompanied by original Health Papers, failure to do so will result in the semen being destroyed.

Frozen semen is stored free of charge during the breeding season in which it is to be used. A monthly charge will be made for frozen semen stored beyond this time.

Data Protection Policy

You may request details of personal information that we hold about you under the Data Protection Act 1998. We may use your contact details to communicate with you and to send you offers and news about Eden Equine Fertility. From time to time, we may contact you by post, email or telephone to update you on any events, offers and promotions. If you would like a copy of the information we hold for you or if you do not wish to receive communications or if you have previously agreed to us using your personal information for direct marketing purposes and no longer wish to receive communications (you may change your mind at any time), you can let us know by writing to us at Eden Equine Fertility, Kinnerton Stud, Kinnerton Road, Higher Kinnerton, Chester CH4 9AN or by emailing us at vet@edenequinefertility.co.uk.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. All records, images and samples acquired during the course of treatment shall remain the property of Eden Equine Fertility. Permission to forward yours and your horse's personal information will always be sought. If you do not wish for any information regarding you and your horse to be passed on in the case of a referral or for any other reason please contact us.

Statutory Rights.

These terms and conditions do not affect your statutory rights.

I have read and understood the Eden Equine Fertility Terms and Conditions.

Print Name: Sign..... Date.....